



COMPLETE CAMPING HIRE :BOOKING/REFUND POLICY

Hire period is from the day goods are collected to the day goods are returned.

Hire period is from PM on the day of collection to AM on the day of return.

No bookings are taken without a deposit being paid. Deposit in most cases equates to 30 - 40% of hire and is payable upon booking.

Balance of hire is payable together with security bond upon collection of goods in most cases. See below for exemptions.

Security bond is payable in either cash or credit card.

EXEMPTIONS

For school holidays, long weekends and busy periods balance of hire is payable one calendar month prior to collection. Security bond is payable upon collection.

REFUND OF MONIES PAID

Should a booking be cancelled for any reason whatsoever the following shall apply:

If booking is cancelled more than one calendar month prior to booked collection date: any monies paid may be used for another hire within the next six months.

If booking is cancelled less than one calendar month prior to booked collection date: NO REFUND IS APPLICABLE.